

Date: 09/03/2017

To: All Providers in ADNIC Network

Ref. No.: PRQP/MAR/09

Sub: **Revised Pre-authorization Protocols for all ADNIC Policies:**

Dear Valued Providers,

As part of our endeavor for continuous enhancement, better customer service and operational procedures, we are pleased to announce that following services will require authorization:

- MRI services
- CT Scans
- PET Scans
- Nuclear Medicine (Therapeutics & Diagnostics) and Chemotherapy Regimes
- All Endoscopies (excluding Nasal Endoscopy, Laryngoscopy and Anoscopy)
- Physiotherapy services (in excess of 5 sessions; each session up to 45 min, with a maximum of 3 different modalities).
- Dental Treatment (in excess of AED 500)
- Day Care procedures
- In-patient cases
- Vaccination
- Alternative Medicine
- Routine Health Checkup
- Annual Screening
- Psychiatric treatment
- Psychological Counselling
- Diabetic consumables
- Medical Appliances/Equipment
- Dietician
- Sterile services (Infertility or contraceptive services)
- Hepatitis B & C and its complications
- Dialysis
- Circumcision
- AIDS and its complications
- All prescribed pharmaceuticals are subject to the Drug Utility Review managed by the real-time PBM.
- Pharmacy prescription for all group policies in excess of Dhs. 5000/- NET, or Shifa individual policies in excess of Dhs. 500/-NET, or more than three months' supply requires verbal/written approval while applying the PBM (Pharmacy Benefit Management) system to all prescribed medications.

We truly appreciate your continuous support and cooperation.

Sincerely,



Dr. Smita Rai

Vice President - Claims (Medical, Life, Travel & Personal Accident)  
Consumer Lines Claims

